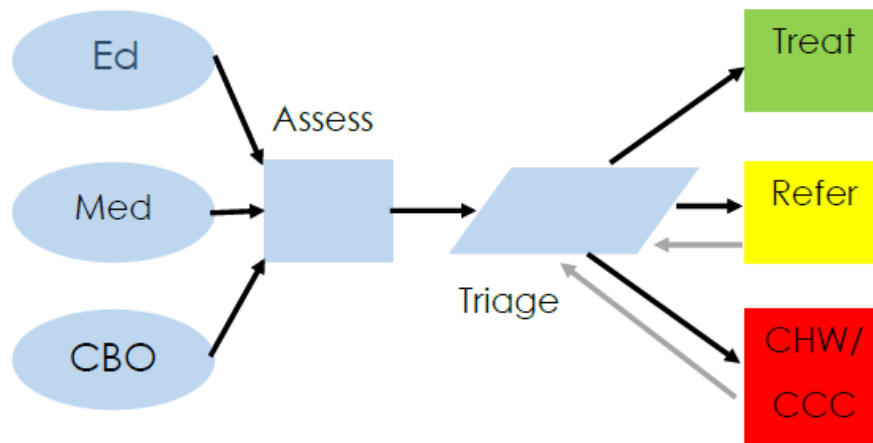


PHC Steering Committee Meeting -May 2017

Meeting Purpose		1. Assess what we have learned from our ECWH community meetings 2. Get clarity on a potential MOU, Flow Chart and Next Steps			
Date:	5/2/2016	Time:	12:00-2:00pm	Location:	MCDPH-4041 N. Central Ave.
Attendees:		Alejandra Kisebach, Amy Corriveau, Cynthia Melde, Dulce Ruelas, Janet Moreno, Jeff Zetino, Kelsey Engelbracht, Kyle Giblin, Nora Lozano, Susan Junck, Susan Smith, Lynn Moriarty, Judie Walker, Lily Cardenas			
Topic		Discussion Lead(s)	Expected Outcome(s)		Timeframe
Introductions		Jeff	Next month is 1 year anniversary of SC, discuss what we are doing well and what we can do better		12-1220
Notes	<ul style="list-style-type: none"> • Do Better: • Update the SC more with what the ALTs are doing • PHC needs to be recognized more by branding PHC • Research what others are doing so efforts are not duplicated • Assign HW/To-dos to SC • Assign role definitions to SC members • Develop a consistent elevator speech • Keep website updated with SC members 		<ul style="list-style-type: none"> • Did Well: • Creating on the ground work for ALTs • Becoming a cohesive community, organically came together • Well known in the community • Fall TED talk meeting was inspirational • Connection point between the community and policy makers/organizations • Thinking to action • PHC bringing everyone on board • SC meetings well run and organized 		
Topic		Discussion Lead(s)	Expected Outcome(s)		Timeframe
Updates		Jeff, All	Give updates of PHC and ALTs		12220-1240
Notes	<ul style="list-style-type: none"> • Jeff wants to bring a PR team on board to help with communication support • The forum meeting will be a smaller group (150-200) with speakers, TED Talk style, possibly an evening meeting • Need to form a Forum Committee to organize the Forum meeting: Julie, Cynthia, Kelsey, Lynn are interested <p>ALT updates:</p> <ul style="list-style-type: none"> • ECN: Connecting family support services to food services, SC meeting in W. Mesa and N. Phx in June to bring together partners and 1st Things 1st task force to find out what we can do to help and what does everyone need to build a better referral network • Glendale Strong (formally Safe Reductions): Developing screening questions asked by providers, need to find a way to track the questions. Building the Glendale Strong Family Network website. • Isaac: Casita grand opening postponed until September. 				

	<ul style="list-style-type: none"> • EPSDT: Jeff is stepping in as ALT coach. Developing FAQs for providers to develop better EPSDT and flyer for parents on EPSDT requirements. 		
Topic	Discussion Lead(s)	Expected Outcome(s)	Timeframe
Flow Chart	Jeff, All	Does the flow chart bring value	1240-100
Notes	<ul style="list-style-type: none"> • The status quo is a uniform assessment to identify families in need, then triage based on complexity of need • We need to intervene at the referral process using an electronic portal or care coordinator to refer to the FRC • Does the care coordinator need to know confidential information? (FERPA, HIPPA) • It is difficult to imagine providers using another system on top of EMR • There should be monthly care coordinator HUB meetings to discuss cases and trial/error of referral system 		
Topic	Discussion Lead(s)	Expected Outcome(s)	Timeframe
Decisions: Electronic Platform, willing partners	Jeff, All	Which portal should the HUB use? Which partners are on board?	100-120
Notes	<ul style="list-style-type: none"> • There are 3 partners with existing portals: My Community Connect, Equality Health, Aunt Bertha • We need to identify what we do and don't need from a portal and care coordination • We need to meet with My Community Connect and Equality Health to find out more information • My community Connect may cost 20-30K/year, Equality Health would be free in exchange for our provider network • Who is already doing care coordination? What are the gaps? Judy will provide a contact from State Health Dept • We don't want to lose sight of our purpose just to replicate a framework 		
<u>MEDICAL:</u> <ul style="list-style-type: none"> • Mt. Park --Lynn • MIHS -- Lynn • Peds -- ? • Head 2 Toe -- confirmed • Oral Health -- ? 	<u>EARLY LIT:</u> <ul style="list-style-type: none"> • Kith and Kin – Ale • HeadStart – confirmed • Quality 1st – Ale 	<u>BEHAVIORAL:</u> <ul style="list-style-type: none"> • Valle de Sol (Carmen) – Kyle • Mercy Maricopa (Karrie Steving) –Kelsey • SWBH – confirmed • FIC – confirmed 	<u>FAMILY SUPPORT:</u> <ul style="list-style-type: none"> • Chuck Fitzgerald – Ale • Head to Toe – confirmed • City of Phx – Jeff • P.P.P. – Jeff • WIC -- Jeff
Topic	Discussion Lead(s)	Expected Outcome(s)	Timeframe
Homework	Jeff	Assign HW to partners	120-145
Notes	<ul style="list-style-type: none"> • Bring representatives from medical, early lit, behavioral, family support organizations to AFRC • Find out who is doing care coordination in AESD, what are the gaps? 		
Next Meeting:			

PHC/ AESD Early Childhood Wellness Hub



1. Treat: Referring agency provides services and manages their patient/ client.
2. Refer: Referring agency uses an electronic portal to find appropriate service(s) and refers the client. Any follow up is done by referring agency.
- β. Care Coordination: Referring agency delegates care coordination to ECWH CCC due to the complexity of needs of the family.

Questions/ Decisions:

Electronic Portal:

NO PORTAL

PROS: More simple.

CONS: We are not providing anything new. Our outcome may not be worth the effort. Status Quo

MyCommunity Connect

PROS: Established Partner. 1 year of experience of implementing the system. Some partners are already using the portal. Connectivity to EMR.

CONS: Licensing fee. May make it difficult to partner with other insurance companies. May be perceived as favoring UHC.

Equality Health

PROS: Innovative, Hispanic population centric.. Willing to partner. Will provide portal and training for free. Connectivity to EMR. Will provide CHW support.

CONS: Unknown commodity. Introducing new portal into the field.

Care Coordination:

1. Who is already doing care coordination?
2. What is the "best" process to provide Care Coordination?
3. Can we all use the same general process? Assess, triage, refer, follow-up
4. Is it our place to convene "Care Coordinators" to explore how to coordinate coordinators?

PHC/ AESD Early Childhood Wellness Hub (Cont.)

Most likely and Most Willing Partners

MEDICAL

Private Practitioners (Peds)
 MIHS
 Native Health
 Nurse Family Partnership
 Adelante

EARLY LITERACY

Head Start
 Read On Arizona
 Quality Firsts Child Care Centers

BEAVIORAL HEALTH

Mercy Maricopa Integrated Health
 Head to Toe
 Southwest Behavioral Health

FAMILY SUPPORT

Southwest Human Development (P.P.P)
 DCS
 City of Phoenix
 Az Association of Food Banks

Timeline

May	June	July	August	September	October	November	December
MOU	Decide on Platform	Get Partners Commitment	Get Partners Commitment	Sign MOUs	Announce Partnerships at Forum	Training	Training
No Referral Priority	1. No Platform						
Data Security	2. Equality Health						
Training	3. myCommunity Connect						
Transparency	4. Buy our Own						
Warm Handoffs	5. Test-Lab Model						
Monthly Meeting							
Decision Making							